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December 4, 2014

Received & Inspected

DEC. 15 2014

FCC Mail Room

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW; Room TW-B204
Washington, DC 20554

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Dear Secretary Dortch,

I am a California State Inmate, I'm writing you today not only about the reducing interstate calls for Inmate's families, but also the importances of Prison phone reform, Speaking for self I come from a low income family that sometimes can't afford the expensive collect calls, and most of my family has had the same exact home number for decades, and finds it difficult to make the pre-paid arrangements to what ever company they already have had for many years now, I have one person that has a pre-paid arrangement for collect calls, and just recently after, adding funds to the pre-paid program, which I'm not quite sure what is the rate for a 15 minute phone call here in California State Prisons? But after a week of not calling my family, the very first time I called, it said that the collect call has a low balance and place more funds on the Pre-paid Collect call, How is that possible when, prior to calling my family had just added extra funds on the pre-paid arrangement? is there any hiding fee charges that my family is not aware of?

Thank you in advance for your assistance in this matter.

Sincerely,

Mr. Demitrus Lowe



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